



NOSH

Board of Directors Meeting

September 25, 2019

MINUTES

Present

Jason Nesbitt (*Chair*)

Kaiya Morriseau-Ferguson

Dr. Sarah Newbery*

Ken McIntyre

Chris Martin

Adam Brown*

Eileen Ervin

Paula Verin

Janet Gobeil*

Jay Lucas

Dr. Lindsay McLeod*

Carol Huard*

By Invitation

Janet Martel

Suzanne Bouchard

Beth Ryan

Regrets

John McKinnon

Benoit Rioux

Dr. Sayali Tadwalkar*

*Denotes non-voting member

Call to Order

The September 25, 2019 NOSH Board of Directors meeting was called to order at 6pm.

1. Patient Story / Board Education

Wilkes Terrace Concession Cart - *Ann Helmink and Erica Parent*

Erica Parent, Community Programs Coordinator and Ann Helmink, Wilkes Terrace resident, presented the Wilkes Terrace Concession cart to the Board. This cart is part of the recreation program at Wilkes Terrace in which residents are able to sell concessions to fundraise for the program.

2. Approval of the Agenda

Moved by: Ken McIntyre

Seconded by: Eileen Ervin

THAT the agenda for the September 25, 2019 was accepted as circulated.

CARRIED

3. Declaration of Conflicts

None declared

4. Approval of the Minutes

Moved by: Kaiya Morriseau-Ferguson

Seconded by: Jay Lucas

THAT the minutes of the June 20, 2019 Inaugural meeting be accepted as circulated.

CARRIED

5. Reports

i. Board Chair

Jason Nesbitt reminded Board members of the importance of attendance to the Board meetings and requested that directors come prepared by reviewing the meeting package prior to the meeting.

ii. Chief of Staff

There was a Medical Advisory Committee meeting on September 18th in which a Quality Dashboard was presented. The dashboard included patient experience and discharge planning results as well as



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occupancy and patient day rates for both sites. We plan to build on the data provided to the MAC in order to work on improvements.

Some of the Open Order Sets have been modified with Croup season approaching.

There has been recent conversation with Health Force Ontario regarding physician human resources in our region as many communities continue to struggle with recruitment and retention of family physicians. There has also been a trend of difficulty securing summer locums to ensure local family physicians are able to take appropriate holidays in Terrace Bay/Schreiber.

Terrace Bay/Schreiber has had difficulty with recruitment of locums which may, in part, be due to lack of residents doing placements in Terrace Bay/Schreiber.

There was discussion on the value of the Board advocating for the physician recruitment and retention issue with the Ontario Hospital Association with a letter that highlights our local challenges. Hospitals, Family Health Teams, municipalities and industries are partnering to advocate for the physician human resource challenges.

Dr. Orrantia has completed research across northwestern Ontario to identify the specific challenges. He has found that retention has proven to be more challenging than recruitment.

Many factors have been identified that contribute to the challenges with retaining physicians in rural communities. The top challenges include; the quality of the team (effective communication, decision making process, physician dedication and commitment to the team) and what the community can offer the family of the physician including educational opportunities and employment for the non-physician partner.

Adam Brown reported that he met with most of the NOSH physicians over the summer for open discussions to explore physician satisfaction with the hospital sites and identify areas that may require improvement. A common concern among associate physicians is the lack of in site diagnostics. On the WMGH site in particular some physicians are committed to certain programs, mainly obstetrics.

iii. Administration Quality Report

The Administration Quality Report was included in the meeting package.

Adam Brown highlighted, under the theme of Organizational Resilience, that NOSH has hired a new Support Services Manager and created a full time Quality and Health & Safety Coordinator position, moving the Executive Assistant position to part time.

Under the Partnerships theme, the re-establishment of the Chemotherapy programs in Terrace Bay and Manitouwadge were highlighted. The Wilson Memorial site is currently mixing the chemotherapy for the three hospital sites. The chemotherapy mixing will eventually be done in Terrace Bay and ultimately at Thunder Bay Regional.

Peninsula Manor has proven to be a success with 97% occupancy. The townships of Terrace Bay and Schreiber continue to explore concepts that will be appropriate for their communities.

The current decrease in occupancy rates to a more manageable workload was highlighted under Population Health.



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- iv. Quality Snapshot
Beth Ryan provided a Quality Snapshot to the Board which was included in the meeting package.

6. Items for Discussion

- i. Insurance Review – deferred

- ii. YTD Financial Update

Adam Brown provided the YTD Financial update and reported that the Small, Rural Northern Hospital Transformation funding has been added directly into our base budget.

- iii. Board Self-Assessment

Beth Ryan provided information regarding the Board Self Assessment Tool that is provided by the OHA as an opportunity for hospital Boards to identify areas that are done well and those that may require improvement.

Beth Ryan also informed the Board that NOSH is beginning preparations for an Accreditation Canada survey in September 2020. Directors must complete a Governance survey to identify any areas that require attention prior to the Accreditation site visits.

Links to both surveys will be sent to directors via email.

- iv. McCausland Hospital Rejuvenation Project

Adam Brown presented the application for the McCausland Hospital Rejuvenation project.

MOTION to approve submission of the application:

Moved by: Kaiya Morriseau-Ferguson

Seconded by: Chris Martin

THAT the application for the McCausland Hospital Rejuvenation project be submitted as presented.

CARRIED

- v. OHA Communication

A communication bulletin from the Ontario Hospitals Association titled *Seeking Meaningful Relief of Hospital Financial Pressures* was included in the meeting package.

Adam Brown reported that the OHA continues to advocate for hospitals as many are beginning to fall into deficits. The OHA is working to gain recognition of this issue as the hospital sector has been funded under inflation for over a decade.

The NW LHIN remains in communication with the MOHLTC and continues to advocate on our behalf. NOSH is appreciative of their efforts.



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vi. Ontario Health Team

Adam Brown and Dr. Orrantia presented information regarding Ontario Health Teams and NOSH's status with regard to development of a regional OHT.

Dr. Orrantia informed the Board that the OHT model parallels the rural health hub model that we are currently working toward by collaborating, creating better relationships, programs and systems in our local healthcare environment.

Dr. Orrantia has developed the Marathon Allies Round table which includes representation from most healthcare organizations who are committed to collaborating to positively impact healthcare in Marathon.

Terrace Bay is also committed to collaboration of healthcare providers with the Health Links program and shared staffing efforts.

A Home and Community Care/Discharge Planning strategy is also in development.

7. Items for Approval

i. Annual Board Work Plan

Moved by: Ken McIntyre

Seconded by: Chris Martin

THAT the Annual Board Work Plan be approved for 2019 20 as circulated

CARRIED

ii. Physician Credentialing

Moved by: Eileen Ervin

Seconded by: Kaiya Morriseau-Ferguson

THAT pursuant to the Northwest Regional Appointment and Credentialing Policy and Procedure, and upon recommendation from the Medical Advisory Committee, the Board of Directors approves the applications for Professional Staff privilege to the North of Superior Healthcare Group

CARRIED

Thank everyone who supported the Drive for the Cure. It was well attended.



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8. **In Camera**

Moved by: Ken McIntyre

Seconded by: Chris Martin

THAT the Board of Directors meeting move in camera

CARRIED

Moved by: Chris Martin

Seconded by: Kaiya Morriseau-Ferguson

THAT the meeting move out of in camera

CARRIED

9. **Task List and Adjournment**

Moved by: Kaiya Morriseau-Ferguson

Seconded by: Eileen Ervin

THAT the meeting be adjourned at 8:25pm