



"Statement of Information Practices"

Collection of Personal Health Information

We collect personal health information (PHI) about you directly from you or from the person acting on your behalf. The PHI that we collect may include your name, date of birth, address, health card number, health history, records of your visits to The McCausland Hospital, and the care that you received during those visits. Occasionally, we collect PHI about you from other sources if we have obtained your consent to do so, or if the law permits.

Uses and Disclosures of Personal Health Information

We use and disclose your PHI to:

- treat and care for you;
- receive payment for your treatment and care (from OHIP, WSIB, your private insurer, or others)
- plan, administer and manage our internal operations;
- conduct risk management activities;
- conduct quality improvement activities (such as sending patient satisfaction surveys);
- teach
- compile statistics;
- comply with legal and regulatory requirements ; and
- fulfill other purposes permitted or required by law.

Your Choices

You may access and correct your personal health records, or withdraw your consent for some of the above uses and disclosures by contacting us (subject to legal exceptions).

Important Information

- We take steps to protect your PHI from theft, loss, unauthorized access, copying, modification, use, disclosure, and disposal.
- We conduct audits and complete investigations to monitor and manage our privacy compliance.
- We take steps to ensure that everyone who performs services for us protects your privacy and only uses your PHI for the purposes you have consented to.

How to Contact Us

For more information about our privacy protection practices, or to raise a concern you have about our practices, please contact us at:

North of Superior Healthcare Group
20 B Cartier Road, Terrace Bay, ON POT 2W0
(807) 825-3273 ext. 106
Attn: Privacy Officer

You have the right to complain to the Information & Privacy Commissioner/Ontario if you think we have violated your rights. The Commissioner can be reached at:

Information & Privacy Commissioner/Ontario
2 Bloor Street East
Toronto, ON M4W 1A8
Tele: 1-800-387-0073
Email: info@ipc.on.ca