



PERFORMANCE DASHBOARD

	Target Met
	In Process
	Not Met

* Indicator is on our QIP

Click on indicator for breakdown		2019/20	2020/21				
QUALITY PERFORMANCE AND PATIENT SAFETY		TARGET	Q4	Q1	Q2	Q3	Q4
Medication Reconciliation on Admission *	92%			82.5%	95%	93%	98%
Medication Reconciliation at Discharge *	92%			94%	89%	98%	94%
Discharge Plan	90%			91%	82%	79%	85%
Falls with Injury Acute and Chronic *	<5%		0%	0%	0%	0%	0%
Falls with Injury Long Term Care *	<5%		0%	0%	0%	0%	0%
Transfer of Care Completed (ER to ward)	60%			77.5%	77%	98%	92%
Critical Incidents	0		0	0	1	0	1
Patient Satisfaction *	90%		97%	96%	100%	98%	98%
Hand Hygiene Compliance *	90%		94%				95%
FINANCIAL AND WORKPLACE HEALTH		TARGET					
Current Ratio	0.54		2.47		0.86	0.89	1.11
Total Margin *	0.55%		0.80%		3.20%	2.74%	7.06%
Employee Attendance	<9.4		6.98		6.38		
Employee Satisfaction	90%		100%				98%
Workplace Violence *	0		3	3	3	6	4
PPE/Hand Hygiene Audits *	200			155	13	30	200+
Lost Time Injuries	0			2	1	0	7